

A change in 7.0 SP8 Classic, 8.0 Workforce and higher converts HTML reports to PDF to allow for IE9 support. If you have grown accustomed to exporting Logos HTML reports to Excel, this option is not available in the new PDF context. To see the HTML (which you may export) and the pre-converted PDF in myReports, the Details section below provides the steps you need to take on the application server.

1. Navigate to **Control Panel > Administrative Tools > Services**.
2. Stop the **New World Logos PDF Conversion** service.
3. In Windows Explorer, open the **Logos Install** directory and find the **PDFCreatorMSMQ** folder. Ex: **C:\Program Files (x86)\New World Systems\Logos.Net\PDFCreatorMSMQ**
4. Open the **PdfMessageQueueListener.exe.config** file in Notepad or Visual Studio.
5. Find the following string in the configuration file: **<add key="ShowOriginalHtmlInMyReports" value="false"/>**
6. Change the string to the following: **<add key="ShowOriginalHtmlInMyReports" value="true"/>**
7. Navigate to **Control Panel > Administrative Tools > Services**.
8. Start the **New World Logos PDF Conversion** service.

The new configuration file should have a key that looks like the one shown below, and you should see the HTML copy and PDF copy of the report, both of which already were being generated, in myReports:

```
<add key="ShowOriginalHtmlInMyReports" value="true"/>
```